



NCDOT FY 2025-2029 Statewide Locally Coordinated Plan (LCP) Public Survey

Please complete the survey to help us learn more about mobility needs in your area. The survey is comprised of 18 questions and will take 10-15 minutes to complete.

1. In which county do you live? _____
2. In instances where you travel outside your county of residence, to which county do you travel to most? _____
3. Which transit agency/transportation provider do you use most often? _____
4. Do you think public transportation is prioritized/sufficient in your community?
 Strongly agree Disagree
 Agree Strongly disagree
 Neutral
5. How often do you use transit services?
 Daily Every few months
 Weekly Never
 Monthly
6. If you use a reservation public transportation service, how do you schedule your rides?
(Choose one)
 Call in by phone
 Text message
 Email
 Cell phone app
 Family member, caretaker, senior center, medical facility makes the reservation for me
 Not applicable
 Other (please specify): _____
7. If you use public transportation now or decide to use it in the future, where would you most likely go? (Select your top 3)
 Work Non-Emergency Medical Destinations
 Colleges/Community Colleges/Universities Hospitals
 Shopping Dialysis Centers
 Social Services Center Other (please specify): _____
 Senior Center
8. Please select your comfort level with using private on-demand services (e.g., Uber/Lyft) in your community.
 Uncomfortable I am not sure/uncertain Already use/would use
9. When considering service improvements, please indicate which improvement you prefer:
 More destinations served fewer times a day Unsure Fewer destination served more frequently
10. When considering service improvements, please indicate which improvement you prefer:
 Service on Saturday and Sunday Unsure More service closer to your house



11. When considering capital improvements, please indicate which improvement you prefer:

- Real-time bus information
- Unsure
- More passenger infrastructure (bus stop benches, shelters, etc.)

12. When considering convenience and cost, please indicate which improvement you prefer:

- Pay less, schedule a day before
- Unsure
- Pay more, on-demand service

13. When considering how you request public transportation service, please indicate which improvement you prefer:

- An app accessible by smart phone
- Unsure
- Talking to an operator on the phone

Please tell us a little about yourself...

14. Please select your age group.

- 18 or younger
- 19 – 30
- 31 – 50
- 51 – 65
- 65 or older
- Prefer not to answer

15. My total household income for 2022 was ...

- Less than \$20,000
- \$20,000 – \$29,999
- \$30,000 – \$39,999
- \$40,000 – \$49,999
- \$50,000 – \$74,999
- \$75,000 or greater
- Prefer not to answer

16. I have access to a personal vehicle...

- Yes
- No
- I share a vehicle with a member of my household

17. Gender

- Male
- Female
- Non-binary
- Prefer not to answer

18. My race is...

- White/Caucasian
- Black/African American
- Asian
- American Indian/Alaska Native
- Native Hawaiian/ Pacific Islander
- Two or more races
- Other (please specify): _____
- Prefer not to answer

Comments _____

Please scan the survey to:
jhevans1@ncdot.gov or mail/fax the survey to:
 Hart Evans
 NCDOT IMD
 Mail Service Center 1550
 Raleigh, NC 27699-1550
 Fax: 919-733-1391

THANK YOU FOR YOUR HELP!